

CLUB & CENTRE CODE OF CONDUCT

It is the policy of the **Phoenix Canoe Club & Outdoor Centre** that all water sport users, volunteers, coaches, instructors, teachers and parents show respect and understanding for each other and conduct themselves in a way that reflects the principles of the Club / Centre. The aim is for all participants to improve performance and have fun.

All visitors to the **Phoenix Canoe Club & Outdoor Centre** are asked to abide by the following rules at all times:

Paddlers

- Take care of all property belonging to the club or club members.
- Treat other club members with respect at all times — on and off the water — treat other participants as you would want to be treated yourself.
- Control tempers and avoid behaviour which may affect or upset others.
- Co-operate and listen to your coach or club officials.

Club Officials, Coaches and Volunteers

- Consider the wellbeing and safety of paddlers before the development of performance.
- Develop an appropriate working relationship with performers, based on mutual trust and respect.
- Make sure all activities are appropriate to the age, ability and experience of those taking part.
- Display consistently high standards of behaviour and appearance.
- Follow Paddle UK, RYA and club guidelines and policies.
- Hold the appropriate, up-dated qualifications and insurance.
- Encourage paddlers to value their performance and not just results.
- Never condone the use of prohibited substances.

Parents/Carers

- Help your child to recognise good performance, not just results.
- Never force your child to take part in sport.
- Never punish or belittle a child for loosing or making mistakes.
- Publicly accept official's judgements.
- Support your child's involvement and help them to enjoy the sport.
- Use correct and proper language at all times.
- Set a good example by applauding good performances of all participants.



Junior Code of Conduct

As a young participant in a Phoenix Canoe Club or Outdoor Centre activity, you should:

- Help create and maintain an environment free of fear and harassment
- Demonstrate fair play and apply good standards both on and off the water
- Understand that you have the right to be treated as an individual
- Respect the advice that you receive
- Treat others as you would wish to be treated yourself
- Respect other people and their differences
- Look out for yourself and for the welfare of others
- Speak out (to your parents or a club representative) if you consider that you or others have been poorly treated
- Tell someone in authority if you are leaving the venue
- Accept that these guidelines are in place for the well-being of all concerned
- Treat organisers and coaches with respect
- Observe instructions or restrictions requested by the adults looking after you
- Be organised and on time, or inform your coach if you are going to be late
- Take care of all property belonging to the club/centre or any club member centre user – and be responsible for caring for your own equipment and clothing.

You should not take part in any irresponsible, abusive, inappropriate or illegal behaviour which includes:

- Using offensive language.
- Publicly using critical or disrespectful descriptions of others either in person or through text, email or social network sites.
- Smoke or consume alcohol / drugs of any kind whilst on club premises or representing the club at events.